

## Quality Policy

**MAGNETEC's mission is: Forming an alliance with the best possible partners MAGNETEC aims to develop and efficiently manufacture innovative, superior quality products and technology on the top of excellent services which meet or even exceed the customers' special expectations as well.**

This will be achieved through:

- MAGNETEC's commitment to deliver products free from failure in expected time at fair price
- Full commitment to increase quality of products in order to exceed customers' expectations
- Considering the customers' satisfaction as a number one priority
- Improvement and regular follow up of competence and performance of the employees
- Improvement of supply chain and the capability of suppliers as well as exploring alternative supply sources
- Maximum working safety, clean, tidy and well-organized working environment
- High level personal, property and information security
- Applying, maintaining, and continual improvement of the effectiveness of the Quality Management System
- Drive continuous improvement and innovation every day and in every job
- Regular open communication to employees, partners, customers, suppliers, stakeholder and authorities

MAGNETEC's Directors, Management and Staff are responsible for Quality Control through the Quality Management System seeking improvement by constant review. The Company is committed to archive customer satisfaction by the use of quality procedures.



signed by  
Marc Nicolaudius  
MANAGING DIRECTOR



signed by  
Tobias Trupp  
HEAD OF QUALITY

Langenselbold, 14.01.2020